

REFUND AND CANCELLATION POLICY

Introduction

US Expert Medical Opinion, Inc. Respect your Choices!.

Effective Date: February 1st, 2018

Updated: October 15th, 2025

NOTE: US Expert Medical Opinion is Not intended to address emergency or life-threatening medical conditions. If this is an Emergency, please call 911 immediately or your Local medical service provider.

As per Terms of Use (Terms), **US Expert Medical Opinion, Inc.** is a **Florida corporation**, (“Company,” “we,” “us,” and “our”) and you (“you” or “your”), or the entity on whose behalf you are agreeing to these terms. These Terms apply to the services (the “Services”) **Company** provides through its websites located at **<https://myusadr.com>**, **<https://usexpertmedicalopinio.com>**, **<https://myusavitality.com>**, the Company application and all other related websites, subsites, affiliated sites, mobile sites, applications, online portals, platforms and tools (collectively, the “Platform”). You and other individuals or entities using the **Platform** are collectively referred to as “Users.” These Terms are entered into as of the date you first access or use the Platform and will continue until terminated as set forth herein.

This Refund and Cancellation Policy outlines the terms governing cancellations and refund eligibility for services provided by **Company** through its Platform. Company reserves the right to modify the terms of this policy at any time.

Cancellations

Users are permitted to **cancel any active appointments for Services at any time.**

Refunds

Eligibility for a credit or refund for payments made is strictly subject to the following conditions:

- **Refunds can be issued anytime before submitting information for review to a healthcare provider (or physician).**
- **No refunds will be issued after submitting data for review or retrieving the report.**

- If a user withdraws consent for any service **after payment has been made and a review or any services have been provided, the user will remain responsible for the full amount, and no money will be refunded.**

Please note that the provision for a full refund for Telehealth appointments cancelled 6 hours prior to the appointment is no longer applicable.

We kindly encourage you to carefully review all details before submitting your form to avoid any inconvenience. If you have any questions or need further assistance regarding our refund policy, please reach out to us at [Contact Us](#).

Thank you for choosing us. We value your trust and look forward to serving you.